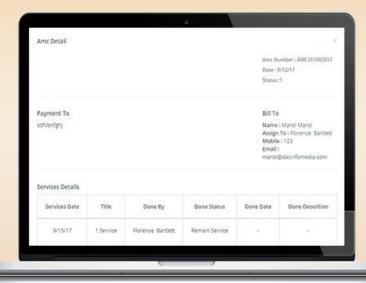


EFFECTIVE COMPLAINS AND CALL MANAGEMENT





KEEP DETAILED SERVICE & COMPLAIN RECORDS

